AARP | Medicare Supplement from UnitedHealthcare

PO BOX 30607
Salt Lake City, UT 84130-0607

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SAMPLE_SAMPLE
ADDRESS
CITY STATE ZIPCODE

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March 7, 2024

Membership Number: 000000000-11

Insured Member: Sample_Sample

Dear Sample_Sample,

Welcome to the UnitedHealthcare family. Thank you for choosing an AARP® Medicare Supplement Plan G, from UnitedHealthcare, that will start on 2024-05-01.

You can feel confident that you can see any doctor or specialist who accepts Medicare, and you'll be protected against surprise out-of-pocket costs. UnitedHealthcare is here to guide you as you learn how to take full advantage of your benefits to get the most out of your plan and help you prepare for your start date. Let's review three items (first payment, Electronic Funds Transfer (EFT) and member website) that you could check at this time.

First, let's review the status of your first payment:

Your first month's premium payment will be due soon. When UnitedHealthcare receives this payment, you can start using your AARP Medicare Supplement Plan G when it becomes effective on 2024-05-01.

You can check your payment by reviewing the information that was mailed to you after your enrollment was accepted. You can also contact UnitedHealthcare Customer Service at **1-800-523-5800** for more information.

Next, let's review your EFT status:

Take the time and hassle out of mailing payments by signing up for EFT. With EFT, your payments will be automatically deducted from your checking or savings account each month.

To enroll in EFT via phone, call UnitedHealthcare Customer Service at **1-800-523-5800** and a representative will help you with the enrollment process.

Finally, let's review your myAARPMedicare.com registration status:

It looks like you haven't registered on **myAARPMedicare.com**, your member website equipped with resources and information to support you on your health journey. **myAARPMedicare.com** is your online home for everything you need to know about how to get the most out of your plan. Once you register online, you can:

- Find and track claims
- View and manage payments
- Find doctors or specialists who accept Original Medicare
- See your plan's benefits
- and more…

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To register, go to myAARPMedicare.com and click "**Register Now**." All you need is your Membership ID Number (exactly as it appears on your health insurance ID card), date of birth, and ZIP Code.

You can also download the **UHC mobile app** for easy access to your plan, benefits and more, right from your smartphone. The app is available for free in the Apple App Store and Google Play Store.

Please contact UnitedHealthcare for help:



Support is available to you every step of the way. Call UnitedHealthcare Customer Service if you have questions or need more information.

- For English-speaking representatives, please call **1-800-523-5800,** TTY **711**.
- Para español: **1-800-822-0246**.

- Representatives are available to help:
  - Weekdays from 7 a.m. to 11 p.m., Eastern Time, and
  - Saturdays from 9 a.m. to 5 p.m., Eastern Time.



You can also chat live with a UnitedHealthcare Customer Service representative on the member website **myAARPMedicare.com**.



Reminder that you can also download the **UHC mobile app** for easy access to your plan details, benefits and more while you are on the go.

Once again, welcome to the UnitedHealthcare family and thank you for choosing an AARP Medicare Supplement Plan, from UnitedHealthcare.

Sincerely,

UnitedHealthcare Member Services

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